
2026 Newsletter

PUBLIC WATER SUPPLY
DISTRICT NO.1 OF
DEKALB COUNTY



PUBLIC WATER SUPPLY DISTRICT NO. 1 OF DEKALB COUNTY

A Message from Your Water District:

Water is more than a utility, it is a vital part of our daily lives. As your local water district, we are honored to serve the families, farms, businesses, and organizations that make our community such a special place to call home. We appreciate the trust you place in us each day and are grateful for the opportunity to provide safe, reliable water service to our customers.

Behind the scenes, our dedicated staff works year-round to ensure dependable service, protect water quality, and respond quickly when challenges arise. We are proud to be part of a community that values cooperation, responsibility, and a commitment to helping one another.

Strong communication is an important part of serving our customers. To help us keep you informed, please remember to notify our office if your phone number, mailing address, or email address has changed. Up-to-date contact information allows us to quickly share important updates regarding water service interruptions, emergency repairs, water quality notices, billing information, and other matters that may affect you and your household.

As we look to the year ahead, we remain committed to providing dependable service and being good stewards of our community's water resources. Thank you for your continued support, your partnership, and your role in making our community a great place to live. We look forward to serving you for many years to come.

In this newsletter you can expect:

Methods of
Payment

2025 CCR Report

Retirees

Radio Meter
Damage/ Meet
the Staff

Leak
Reward/Water
Rates

Water Service

Methods of Payment

Methods of Bill Payments

- Automatic Bank Draft - save time, save money, sign up for ACH. Automatic bank withdrawal on the 10th of the month with no fees!
- Check - Mail a check in with payment stub. Allow plenty of time for us to receive your payment.
- Bank Check - Set up with your bank to send us a check each month.
 - EChecks - \$2.00 flat fee
- Drop Box - Place cash or check along with your payment stub in our 24 hour drop box located next to our front door.
- Website - Go to <https://pwsdco.com> → Bill Payment → Pay Your Bill Now

Credit Card Service Fees:

- Up to \$100 is \$3, over \$100 is 3%



FAILURE TO RECEIVE BILL

**Failure of the District to submit a service bill shall not excuse the customer from their obligation to pay for the water used.*



MISSOURI DEPARTMENT OF NATURAL RESOURCES

2025 CCR Report

The 2025 CCR is now available at:
<https://dnrservices.mo.gov/ccr/MO1024191.pdf> or
you may call the office at 816-393-5311 to obtain a
copy.

This report is intended to provide you with
important information about your drinking
water and the efforts made to provide safe
drinking water.

Our drinking water is supplied from another
water system through a Consecutive Connection
(CC). To find out more about our drinking water
sources and additional chemical sampling
results, please contact our office at 816-393-5311.

DeKalb County PWSD 1 purchases water from
MO American St Joseph and Andrew County
PWSD 2.



Retirees

Connie Whitsell - 20 Years of Service
Rob Burris - 17 Years of Service
We extend our heartfelt gratitude to
these individuals for their
commitment, professionalism, and
years of dedicated service. The
knowledge, experience, and
dedication they brought to their work
have left a lasting impact on both our
organization and the community we
serve.



Radio Meter Damage

Our meters consist of an antenna, ring,
and lid. **Please** be careful when you
mow not to damage these parts.
Replacement parts are as follows:

- Antenna: \$52.00
- Ring: \$41.00
- Lid: \$41.00

Meet the Staff



Mike Collins
District Manager

Mike has been with the district since October 2025 and can fix or build just about anything even including other people's bad ideas. His hard work, knowledge, and sarcastic comments have made him a huge asset to the district, whether he wants the credit or not.



Jeff McCartney
Assistant Manager

Jeff has been with the district since 2013. He knows just about everything there is to know, and if there's a problem, chances are he's already seen it twice before. While retirement may be getting closer, we're not sure the district could run without his knowledge and experience.



Paula Johnson
District Clerk

Paula started with us in September 2025 and quickly became everyone's favorite go-to person. Need help? Paula probably already fixed it before you asked.



Callie Plowman
District Treasurer

Since joining the district in February, our youngest team member has quickly become the unofficial tech department. From computers to phones to "why did this disappear," everyone knows who to ask for technological advice.



James Langley
Operator

Since returning after a short absence in January, James has become a dependable part of the team. Everyone appreciates his hard work, good attitude, new ideas and willingness to jump in wherever needed.



Eric Beard
DS-III Operator

Since Eric started in 2021, he has brought enthusiasm, teamwork, and a can-do attitude to the job every day and eagerness to assist when asked.

WANTED

LOOKING FOR



WATER MAIN LEAKS

THE LEAK HAS TO BE ON THE MAIN
LINES - NOT CUSTOMERS PERSONAL
LINES

\$ 50

CURRENT WATER RATES

**\$20.79 - FIRST
1,000 GAL
(MINIMUM)**

**\$14.67 - NEXT
1,000 GAL**

**\$13.90 - NEXT
1,000 GAL**

**\$8.86 - ALL
USAGE OVER
3,000 GAL**

**RATES HAVE
NOT GONE UP
SINCE 2012!**

BOARD MEMBERS

**PRESIDENT - JD BAKER
VICE PRESIDENT - FRED CORKINS
DIRECTOR - BRANDY CLARK
DIRECTOR - KENDALL EBERSOLD
DIRECTOR - TYLER KERNS**



Water Service Application/Death of a Customer

When a customer passes away and there is no remaining responsible party on the account, the successor(s) in interest to the property must apply for water service in their name. To complete this process, proof of ownership is required in the form of a recorded deed.

Customers may obtain a copy of the deed by contacting the Recorder of Deeds in the county where the property is located. In many cases, the Recorder's Office can email the deed directly to our office for your convenience. As part of establishing service, the new customer will also be required to sign a Water User Agreement and a Purpose of Usage Statement.

A \$125 deposit and a \$10 name transfer fee will apply; however, these fees are waived if the successor in interest qualifies as an heir under Missouri statutes.

We accept payments by cash, check, or card.

Landlords:

To establish water service for a rental property, landlords and tenants are required to complete and sign a Landlord/Renter Agreement before service can be placed in a tenant's name.

This agreement ensures clear responsibility for the account and states that the property owner will be held responsible for any unpaid balance if the tenant fails to pay. Service will not be provided to a renter until this agreement is completed and on file with our office. If you have questions or need a copy of the agreement, please contact our office for assistance.

Thank you for reading!

<p>PWSD NO 1 OF DEKALB COUNTY</p>	<p>EMERGENCY NUMBER 816-393-5311</p>
<p>www.pwsdco.com</p>	<p>302 N Main St. Clarksdale, MO 64430 8-4:30 M-F</p>